

Trade Test

Date: _____

Name: _____

Position : _____

Trainer: _____

Trainer Consultation Form completed				
Facial Therapist: Mini facial, 15 min back massage, tint, wax, file and paint.				
Massage Therapist: Exfoliation, Hot stone, Deep Massage on back and foot Massage.				
Arrival Time:				
Welcome on Arrival				
	Yes	No	Comment	
confident				
Friendly				
nervous				
OK?				
Communication/Professionalism				
Language used:				
Explanation:				
Facial Expressions:				
Consultation				
Looks at skin/Body:				
Questions Asked:				
Skill on Consultation/ Knowledge of Face/Body				
Grooming				
Grooming	Great	Good	Ok	Comments
Hair				
Clothing				
Scent				
Make up				

Skin				
Jewellery				
Tattoos				
Physically/medically Fit				
General comments				
Skill				
1st Touch				
Strength/Pressure				
General Care factor during treatments:				
Rate Skill level of the below, 1-5. 5 Highest.		Comments		
Facial				
Back Massage				
Hot stone				
Exfoliation				
Wax				
Tint				
File and Paint				
Foot Massage				
General Product Knowledge:				

Prescription/homecare			
Prescription Form completed:			
What was prescribed?			
How was prescribed?			
Farewell			
	YES	NO	Comment
Confident?			
Enthusiastic?			
Uninspiring			
OK?			
What was their feedback on the Spa?			
What was the WOW factor in them?			
Up skilling Needed			
Time of Investment			
Would You employ them?			
General Comments:			