

Staff Monthly KPI'S

Software system will be able to provide all the information to set KPI's. Need to analyse these reports. Develop new KPI's, communicate with staff, implement, then follow up with managing.													
Month:													
Staff Member	Position Held	Scheduled Hours	Hours worked	Number of Guests	Number of Services	Service \$	Retail	Rebooking	Requests	Up selling	Comments	Reviewed	Managed
Total Spa						\$ -							